

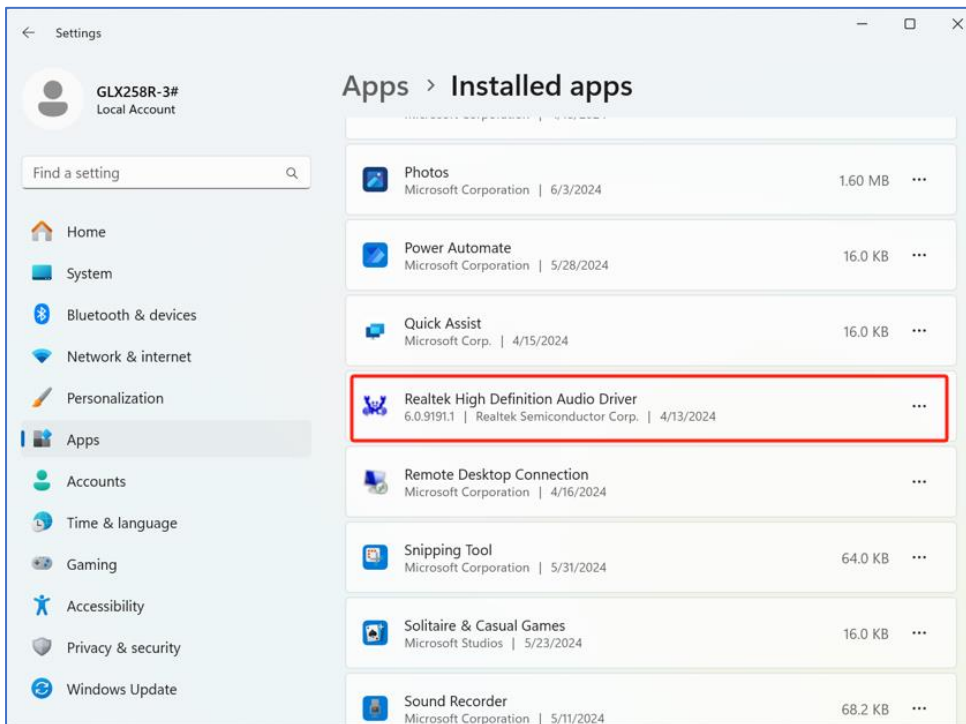
Solution to N16Pro No Sound Problem 20240611

1. Solution for N16Pro 13620H frequent notification prompts for unplugged headphones

This phenomenon occurs on a particular batch of machines and requires the following two actions:

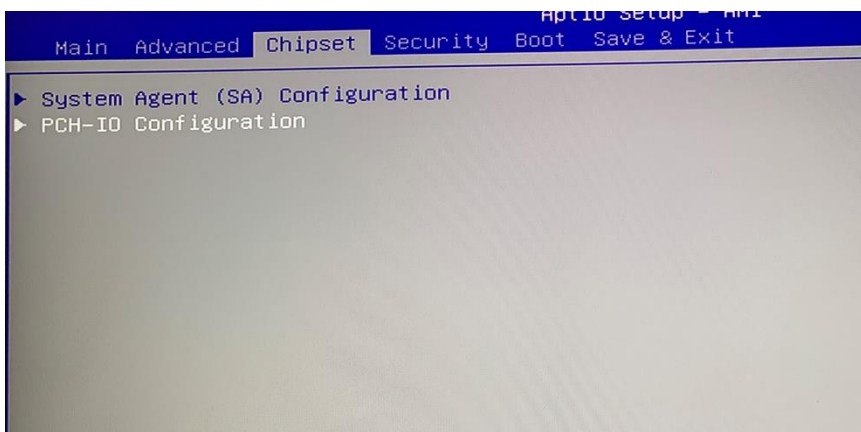
1) Uninstalling Realtek's software

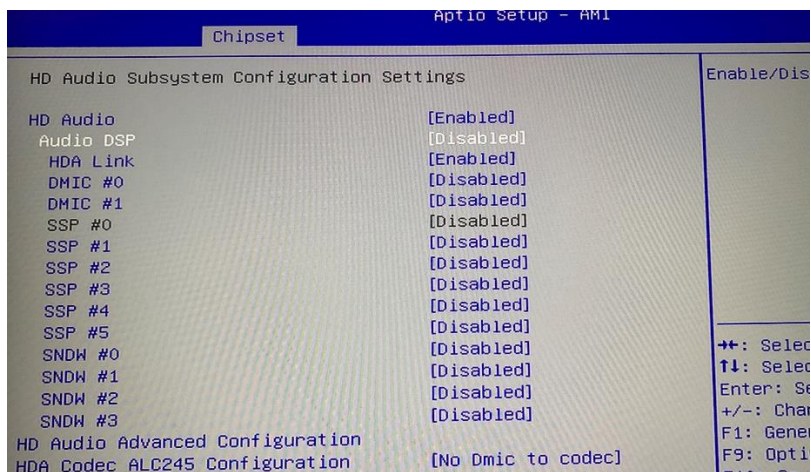
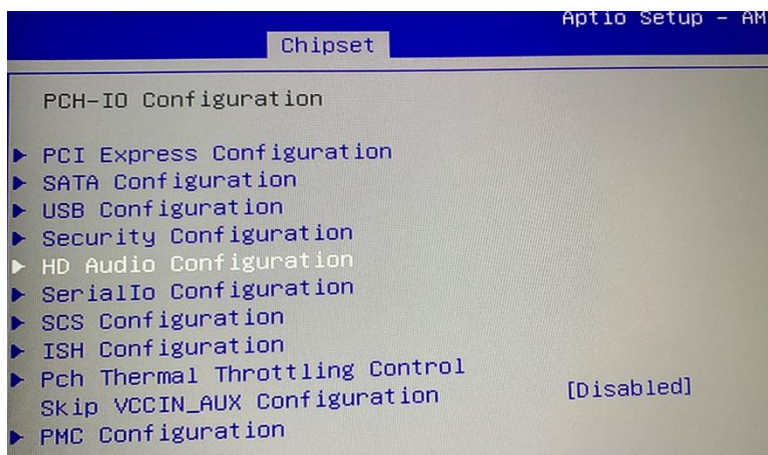
Uninstall the Realtek sound card software in the list Settings > Applications > Installed applications;



2) Modify BIOS settings

After pressing the power on button, keep tapping F2 to enter the BIOS interface, switch to the Chipset page, enter PCH-IO, and then enter the HD Audio Configuration page;





Set Audio DSP to off, then press F10 to save the setting;